

# Online Tutoring: Anywhere, Anytime



*Math \*\* Science \*\* Business \*\* Writing*

*For subjects and schedules, go to*

[http://www.smarthinking.com/static/pub\\_common/hours.cfm?st=1](http://www.smarthinking.com/static/pub_common/hours.cfm?st=1)

It's 12am the night before your final and you're stuck on a problem. You decide it's too late to email your professor or call classmates. As you slip deeper into panic mode, you gulp your caffeinated drink and mumble under your breath, "where is help when I need it?"

Tired of situations like this one? We've got the answer to your studying needs!

***With SMARTHINKING Online Tutoring, you can***

- **Connect With a Tutor** and interact live.
- **Submit your Writing** for any class to our Online Writing Lab.
- **Submit a Question** and receive a reply from a tutor.



## ***Follow these steps to get started:***

1. Go to [www.smarthinking.com](http://www.smarthinking.com)
2. Enter your Webmail Address as your Username  
(ex. j\_student123@webmail.blueridge.edu)
3. Enter your Student ID Number plus a leading zero as your Password  
(example: if your ID Number is 0123456, your password would be 00123456)
4. Use this new login you've created whenever you need help.

## **Technology Requirements and Troubleshooting**

- Cookies/Javascript should be enabled.
- Please disable all popup blockers for [www.smarthinking.com](http://www.smarthinking.com)
- Make sure that your browser is set up to allow cookies and pop-up windows (SMARTHINKING uses both of these)
- Make sure that you have Java installed. If you need to install Java, go to <http://www.java.com> and follow the instructions for the free download.
- For a **full list** of the most up to date settings, please refer here <http://www.smarthinking.com/static/customerSupport/technicalRequirementsFAQ/>

## ***Need help using SMARTHINKING?***

Click on the **SMARTHINKING Student Handbook** in the Customer Support & FAQ area of your homepage!!  
Or, you can contact Customer Support at [support@smarthinking.com](mailto:support@smarthinking.com) or (888) 430-7429 ext. 1 (Mon-Fri, 8am – 6pm ET)