

Why can't I go straight to www.netlibrary.com to create my account?

You can, IF you are on campus, using a BRCC Internet connection. NetLibrary 'knows' all of the BRCC computers based on their IP addresses. However, if you are at home, NetLibrary does not know your computer from all of the millions of other computers connected to the Internet. Your computer must be authenticated so NetLibrary knows that you are from a subscribing institution. Using the NC LIVE Password and going through the NC LIVE Website will give you this authentication.

Sounds like a pain. Will I have to do this every time I want to use NetLibrary from home?

No. Once you follow the steps described below and establish your account you will be able to go directly to NetLibrary and log in, anytime you like, anywhere you have Internet access.

Accessing NetLibrary through NC LIVE

NOTICE: *You MUST have a current NC LIVE Password to do this.*

- 1) Click on **Net Library** from the BRCC library homepage. You will automatically be passed through NC LIVE.
- 2) Choose 'Blue Ridge Community College' from the dropdown list of libraries
- 3) Input the NC LIVE Password (make sure your Caps Lock is off, it is case sensitive)
- 4) Click Submit.
- 5) You should now be at the NetLibrary website and can proceed to creating your user account.

Creating a User Account

- 1) On the NetLibrary home page, click on **Create a Free Account** (On the top, right side of screen, next to the [Help](#) link)
- 2) Fill out all required fields in the electronic form, and click the **[Create Account]** button – choose a **User Name** and **Password** you'll remember
- 3) If there are any problems with your account creation you will be returned to the account creation form with an error message telling you what is wrong. Fix the problem and submit the form again
- 4) Once the account is created you will be sent back to the NetLibrary homepage, ready to search the collection. You can now go to any Internet-connected computer in the world, go to <http://www.netlibrary.com/>, and log in using your NetLibrary Account
- 5) When you are ready to leave NetLibrary, click on the **Log Out** link at the top of the page next to your Username

**If you cannot get a NetLibrary Account established, come into the library or contact the library for help (828 694-1879 or library@blueridge.edu).