



## Library Support for Distance Learners

The following services are provided especially for distance learning students who **DO NOT** attend *any* seated classes at either BRCC location. Students who attend a seated class should visit the library at the HCC or TCC Campus to attend to these matters.

### General Access

All of the library's online resources are available anytime, online through the library's website at (<http://blueridge.edu/library>). If you have any problems with the library website or accessing library resources, please contact the library (828 694-1879 or [library@blueridge.edu](mailto:library@blueridge.edu)).

### Support – (<http://www.blueridge.edu/library/distance.php>)

The library's distance learning page is your link to library staff and the services they provide. Many of these services are available to all students, but a few are exclusively for distance learners who do not attend seated classes at either BRCC location; these are outlined below:

#### **Library Card**

Your first step in receiving library services remotely is getting a BRCC library card. Distance learning students may **Request a Library Card** using the link on the Distance Learners page. Fill out the form as completely as possible. Incomplete information will delay processing.

#### **Passwords**

Many of the resources linked through the library website, such as NC LIVE resources, require a password for off-campus access. There are also some databases available from the library homepage that require a username and password:

- A to Z the USA
- A to Z World Culture
- Films for the Humanities Streaming Video

To access these resources, email the library at [library@blueridge.edu](mailto:library@blueridge.edu) from your **BRCC Webmail account** and request the information you require.

#### **Ask a Question**

Occasionally, you may need help with library resources, or have a question you need answered. When this occurs you may email [library@blueridge.edu](mailto:library@blueridge.edu), or call (828) 694-1879 during library hours.