

Reset Your Password for WebAdvisor

1. Go to <http://online.blueridge.edu>
2. Click the Students or the Employees menu
3. Click 'What's my password?'
4. Click 'I don't remember, reset my password'
5. Type your last name
6. Type either your SSN or Student ID number
7. Click Submit
8. Select your email address from the drop down list. Make sure it is correct. If it is not correct, call the Registrar's Office at 694-1809
9. Click Submit

You will receive a temporary password sent to your email within 15 minutes. Use that temporary password to log in to Web Advisor the first time. You will have successfully logged in when you see (in red letters), "Your password has expired. Please choose a new password." Your new password must be 6 to 9 characters in length and include both letters and numbers.

If you have any trouble, please call the Help Desk at 694-1895.